



## Who can benefit from Mediation?

Mediation can be used by any person involved in a disagreement or who finds themselves in a conflict situation with a breakdown in communication.

## Typical situations that can be resolved through Mediation:

- ✓ Parental Mediation - helping parents to resolve issues such as custody, access, guardianship and maintenance.
- ✓ Community Mediation - conflict resolution between neighbours regarding noise, litter, anti social behavior etc.
- ✓ Elder Mediation—for seniors and their adult children on issues such as living arrangements and care giving.
- ✓ Workplace Mediation for small community organisations.
- ✓ Family Mediation.
- ✓ Grandparent Visitation.

If you think Mediation could help resolve your situation, contact us directly to make an appointment on (01) 8477804

or

E-mail:  
[mediation@communitylawandmediation.ie](mailto:mediation@communitylawandmediation.ie)



### Community Law & Mediation

Northside Civic Centre

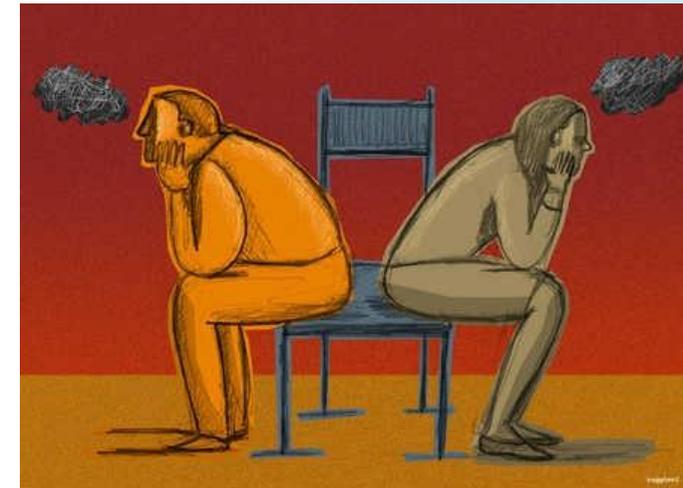
Bunratty Road

Dublin 17

[www.communitylawandmediation.ie](http://www.communitylawandmediation.ie)

## RESOLVE DISPUTES

The fast and free way



A confidential service provided by:





## What is Mediation?

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Mediation is a process in which professional mediators help people to resolve disputes without the need to go to court or to prolong the continuation of difficult relationships.

Mediators are impartial and do not impose a solution. They simply create an environment in which the parties can talk with each other and create a lasting solution, which both parties are happy to accept.

Mediation is a voluntary process and will only take place if both parties agree.

## Where Mediation takes place?

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CLM's mediation service is available in Dublin, Wicklow and Limerick.

Dublin mediation sessions take place in CLM's head office in Northside Civic Centre on Bunratty Road, Dublin 17.

## How does the Mediation process work?

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Mediation is a confidential process where the terms of discussion are not disclosed to any party outside the mediation meeting.

Working together, two mediators will first meet with each party individually and will then bring the parties together.

The mediators will explain how the process works and will ensure that everyone is given a chance to explain their perspective on the situation.

The mediators will help to clarify the important issues and build consensus between parties.

If parties are unable to reach agreement, they can still go to court. Details about what went on at mediation will not be disclosed or used at a court hearing.



## Who are we?

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Established since 1975, CLM works to empower individuals experiencing disadvantage by providing free legal advice, mediation and information services. At a national level, we seek to have a wider impact through our campaigns for law reform and by acting as a resource for other advocacy organisations.

## Who are our Mediators?

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CLM's Mediators act in a voluntary capacity. They have received extensive training in mediation, conflict resolution and communication skills.

They are either accredited or certified by national or international professional bodies.