



MEDIATION – EVALUATION FORM

Name: _____

Date: ____/____/____
Day/Month/Year

Directions: Please fill in the response that best represents your opinion & when complete please email back to mediationadmin@communitylawandmediation.ie

MEDIATION SERVICE

| | STRONGLY AGREE 5 | AGREE 4 | NEUTRAL 3 | DISAGREE 2 | STRONGLY DISAGREE 1 |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 1. The mediation service was explained very well at the beginning of our case. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. The Mediators were non-judgemental. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. The Mediation was well balanced. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4. If the need arose, I would use the Mediation service again. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5. I would recommend this service to other people. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6. The administration staff were friendly and helpful. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

If you selected either "2" or "1" for any of the above, please explain why:

How long were you waiting for the first Mediation appointment?

How did you hear about the service?

General comments or testimonial:

PLEASE BE ADVISED THAT THE COMMENTS ABOVE MAY BE USED ON CLM PROMOTIONAL MATERIAL

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS EVALUATION

If you wish to join our mailing list, please enter your email address below:
